

Neighbourhood Services Scrutiny Commission

BRIEFING REPORT

Neighbourhood and Environmental Services Recovery Planning Summary Document

Lead Director: John Leach

Useful information

- Ward(s) affected: All
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1.0 Purpose of this report

1.1 The purpose of this report is to provide to the Neighbourhood Services Scrutiny Commission a summary of Neighbourhood and Environmental Services (NES) recovery planning work. This is captured in appendix 1 which provides an update on the operating status of services within the NES Division and highlights key steps to help achieve recovery as a consequence of the COVID-19 pandemic. A further summary is provided below in section 2.

2.0 Summary

2.1 Appendix 1 provides the Neighbourhood and Environmental Services Recovery Planning Summary Document. This document provides an overview of the operating status of services within the Division and the key steps required to achieve recovery on a service by service basis. The below summary of analysis provides the recovery status across the 28 services in the Division.

Recovery Analysis 29/07/2020

Key to Recovery Status

Fully Recovered (COVID-19 mitigating practices in place):	1
Operating core services with some above core provision:	2
Operating core services only:	3
Services severely impacted/minimal normal service:	4
Service completely ceased:	5

No. of Services Recovery Status Across Service Areas (%) Rate

2/28 services	Fully Recovered (COVID-19 mitigating practices in place):	7.14%	1
14/28 services	Operating core services with some above core provision:	50%	2
10/28 services	Operating core services only:	35.71	3
0.5/28 services	Services severely impacted/minimal normal service:	1.78%	4
1.5/28 services	Service completely ceased:	5.35%	5

- 2.2 Pages 5 and 6 of appendix 1 provides the recovery status by service area across Neighbourhood and Environmental Services with further detail provided on pages 7-24.
- 2.3 The report highlights that many front facing and key services have continued to provide essential services since the Government “lockdown” was announced on 23rd March 2020 and further restrictions were imposed in Leicester on 29th June 2020. For example, key services such as kerbside refuse and recycling collections and cleansing have remained in place. It also indicates other services had to transform, such as library services which moved to a focused online library provision that has been expanded.
- 2.4 Recovery work in the Division continues whilst always ensuring such work follows Government and public health guidance

3.0 Recommendation

- 3.1 The Neighbourhood Services Commission is asked to comment on the report and appendix 1 providing as appropriate feedback on the current operating status and recovery work across Neighbourhood and Environmental Services.